

CASE STUDY

FUTURE-PROOFING THRAPSTON'S TOWN-WIDE CCTV INFRASTRUCTURE

PROJECT FEATURES

Challenge:

Thrapston Town Council operated a town-wide CCTV system relying on an obsolete Milestone VMS platform and legacy wireless infrastructure. The ageing environment presented increasing risks around reliability, scalability and ongoing support, while CCTV coverage needed to remain available throughout any upgrade.

Solution:

Following a detailed site visit and technical appraisal, Sonic Security Services Ltd developed several upgrade options. The selected solution centred on Axis Communications technology, modernised server infrastructure and a phased migration strategy compatible with the existing town-wide network.

Results:

The upgrade delivered improved performance, image quality, resilience and future scalability, while the new and existing systems operated in parallel during migration. A planned cutover minimised downtime and disruption, with the project completed rapidly and backed by an Axis 5-year manufacturer warranty.



Sonic Security Services Ltd was appointed to support the modernisation of Thrapston Town Council's town-wide CCTV infrastructure. Following a technical appraisal, we proposed a future-ready Axis-based solution designed to improve reliability, image quality and scalability while maintaining operational continuity.

The CCTV server infrastructure was upgraded to support modern VMS requirements and new Axis cameras were introduced across the system. The new solution was installed within a dedicated data cabinet and operated alongside the existing infrastructure during migration. This phased approach enabled a controlled cutover, helping to maintain CCTV availability and minimise disruption to council operations.

PROJECT OUTCOMES

- Modernised server and VMS infrastructure
- Enhanced Axis camera image quality and analytics capability
- Improved reliability, resilience and future scalability
- Phased migration with minimal operational disruption
- Axis 5-year manufacturer warranty and ongoing Sonic support

CUSTOMER FEEDBACK

"Thrapston Town Council required an upgrade to their CCTV server and invited quotes from local CCTV contractors. Sonic Security Services Ltd visited our site to make a technical appraisal and provided a competitive quote. On acceptance of the quote, Sonic Security Services completed the upgrade in a rapid time-frame with a minimum of disruption to the operation of the council office. Communication between Sonic Security Services and the council has been prompt with good support from the team. We look forward to developing our relationship with Sonic in the ongoing maintenance and support of our town wide CCTV system."

Facilities Manager, Thrapston Town Council